

## **Unpaid Meal Charge Policy:**

We follow the current procedure in addressing students that have fallen below zero in money owed to the school for lunch or breakfast.

## Meals:

- > Students approved for free meals cannot be denied a meal, even if they have a negative balance on other cafeteria purchases.
- If a student is trying to purchase a lunch who has a negative balance, they will still receive a lunch, and that lunch will be the same lunch that is given to all the other students. However, if the account is not brought up to date after 2 attempts, an alternate meal will be provided.

## **Identification Protection:**

➤ All information regarding free, reduced and paid meal information is stored in our POS system that only our registrars, Food Administrators, Principals and Sr. VP of Youth Development have access to. Students will be asked to enter their pin number or give their name and cafeteria staff will input allowing for children to never have to pay with cash or say their status and ensuring they have protection and anonymity from anybody knowing in which category they fall.

## **Negative Balances:**

- We run the negative balance report bi-weekly.
- We then email parents who have a negative balance and ask them to update their MySchoolBucks account to ensure that children are still able to purchase lunch and breakfast.
- If we don't receive a response or the account has not been updated after 7 days, then a phone call home is made by the Food Program Administrator or School Official.
- > Students who have a negative balance are not allowed to purchase any ala carte items using cash.
- > Students may be held back from attending any grade level trips if the account is not brought up to good standing.
- A written copy of this policy will be available at the school, on our website, and will be sent out to all households and transfer households.

Policy updated on November 19, 2024